



本署檔號 Our Ref. HAD/LA/1/2/6  
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16 January 2020

To: All Hotel/Guesthouse/Holiday Flat/Holiday Camp Licensees  
All Bedspace Apartment Licensees

Dear Sir/Madam,

**Health Advice on Prevention of Severe Respiratory Disease  
associated with a Novel Infectious Agent for Hotel Industry (Interim)**

The Office of the Licensing Authority (OLA) issued a letter on 6 January 2020 to licensees and advised that, upon the risk assessment of the cluster of cases of viral pneumonia with unknown cause in Wuhan reported by the National Health Commission, the Serious Response Level was activated. The letter also provided the health advice given by the the Centre for Health Protection (CHP) of the Department of Health.

CHP on 7 January 2020 issued, for the hotel industry, a health advice for reference. The information is available for download at the following link -

[www.chp.gov.hk/files/pdf/nid\\_guideline\\_hotel\\_serving\\_guests\\_eng.pdf](http://www.chp.gov.hk/files/pdf/nid_guideline_hotel_serving_guests_eng.pdf)

OLA would like to draw the attention of staff of the hotels/guesthouses as well as bedspace apartments to the relevant suggestions in the health advice to minimise the risk of contracting and spreading Severe Respiratory Disease associated with a Novel Infectious Agent. When having fever or respiratory symptoms, lodgers should wear a surgical mask, seek medical advice promptly and proactively inform the doctor of their recent travel history and any exposure to animals. Please refer to the following websites for further information:

Medical Services

[www.gov.hk/en/residents/health/hosp/index.htm](http://www.gov.hk/en/residents/health/hosp/index.htm)

Getting Emergency Help

[www.gov.hk/en/nonresidents/visitinghk/usefulinfo/emergency.htm](http://www.gov.hk/en/nonresidents/visitinghk/usefulinfo/emergency.htm)

Please continue your attention to further updates may be available from the websites of CHP and this office. Thank you for your support.

Yours faithfully,

(Signed)  
(Mrs Alison WONG)  
for Chief Officer (Licensing Authority)  
Office of the Licensing Authority